



June 11, 2024

Notification re iUNFI v1.10

Over the next few weeks, your iUNFI device will undergo an upgrade that will improve your service. This upgrade will be rolled out in phases, beginning the week of June 9th and continuing for several weeks (excluding the weeks around July 4th.)

What's New for Natural Retailers and Retailers in Canada

1. **Your log-in process will change.** All devices will be now protected by Azure Authentication, which will add a heightened level of security for users. Follow these instructions or [watch this video](#) for new log-in process:
 - a. Click green "Sign In" button
 - b. You will see the prompt "iUNFI Wants to Use "unfi.com" to Sign In
 - c. Click "Continue"
 - d. A new screen will open where you can enter your username
 - e. Enter your username and click "Log in to iUNFI"
 - f. A new screen will open where you can enter your password
 - g. Enter your password and click "Log in to iUNFI"
 - h. If you have multiple stores on your account, you will select the account you wish to place orders
 - i. Catalog will begin to download
 - j. Once catalog has completed its download, you can begin ordering
2. **More images from Tony's Catalogs** will now be available on your device for locations ordering from Tony's Fine Foods. We are aligning iUNFI with myUNFI Browse & Shop images from Tony's.
3. For more information, videos and training documentation about iUNFI, please visit our website, unfi.com/support.

For any questions regarding this iUNFI upgrade, please email ProServicesTechHelp@unfi.com, or call 888-820-6288. Our customer service agents are available 24 hours a day, 7 days a week. You may also contact your Retail Technology Consultant for more information.

Thank you!